



COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 13-8

June 3, 2014

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment and installation rates for the communities served by Charter that are currently subject to rate regulation.

FIRST SET OF RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO CHARTER COMMUNICATIONS

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable ("Department") submits to Charter Communications ("Charter") the following record requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require supplemental responses if Charter or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term "provide complete and detailed documentation" means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.

5. The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, emails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be

obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department not later than the close of business on Wednesday June 25, 2014.

Requests

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| D.T.C. RR 1-1 | Indicate when WASA – Estrella began broadcasting, and whether Charter began carrying WASA – Estrella due to the broadcaster exercising its must carry rights or some other contractual agreement. |
| D.T.C. RR 1-2 | Indicate whether Charter added the “Cool TV” channel to its lineup as a result of a contractual obligation with channel WWLP. |
| D.T.C. RR 1-3 | <p>Provide a spread sheet comparing Charter’s current and previous FCC Form 1205 calculations for “Step A. Hourly Service Charge” lines 5, 6, and 7.</p> <ol style="list-style-type: none">a. Given the normal fluctuations in the underlying values that comprise lines 5 and 6, explain how Charter’s “Hourly Service Charge” can remain almost unchanged.b. State whether Charter has a policy to keep its Hourly Service Charge constant. |
| D.T.C. RR 1-4 | Explain the difference between the \$6.99 charge for Standard Digital or HD or DVR/HD Receiver, Remote & Interactive Guide Services on Charter’s TV Select, Silver, or Gold subscriptions, and the \$6.99 stand-alone charge for Interactive Guide Services for Charter’s Basic, Expanded or Digital Home subscribers. |
| D.T.C. RR 1-5 | Explain the difference between Charter’s Digital Home and TV Select packages including differences in channel guide services and lineup. |